

**GUNNISON/HINSDALE BOARD OF HUMAN SERVICES  
MEETING MINUTES  
April 19, 2016**

The April 19, 2016 meeting of the Gunnison/Hinsdale Board of Human Services was held in the Board of County Commissioners' meeting room located at 200 E. Virginia Avenue, Gunnison, Colorado. Present were:

Phil Chamberland, Chairperson	Joni Reynolds, Health and Human Services Director
Susan Thompson, Vice-Chairperson (via phone)	Matthew Birnie, County Manager
Jonathan Houck, Commissioner	Katherine Haase, Clerk to the Board
Paula Swenson, Commissioner	Other Persons Present as Listed in Text

**CALL TO ORDER:** Chairperson Chamberland called the meeting to order at 10:15 am.

**AGENDA REVIEW:** There were no changes to the agenda.

**MINUTES APPROVAL:** **Moved** by Commissioner Swenson, seconded by Commissioner Thompson to approve the 2/16/16 meeting minutes. Motion carried unanimously.

**SENIOR AND ADULT PROGRAMS REVIEW AND POLICY INPUT:** Senior Resources Program Manager Betsy Holena was present for discussion.

SRPM Holena explained that the office currently has two full-time employees and one part-time employee, and that she is in the process of hiring one more employee. Among other things, her staff works toward adult protection, the provision of support services, Medicare counseling, and community education. At one point, she attempted to recruit volunteers to provide Medicare counseling, but she wasn't successful. She noted that there is some confusion in the community related to the responsibility for in-house Medicare counseling within the senior center versus what her staff can provide, and those issues are being managed. Since assuming this new role, her staff has found errors in processes and those processes are being corrected, and educational materials and presentations are being created.

SRPM Holena also informed the Board that her office is making referrals for senior transportation now that the Gunnison Valley Rural Transportation Authority is providing those services.

HHSD Reynolds informed the Board that State funding for adult protection is expected to increase as a result of an escalation in referrals.

**PROGRAM UPDATES:**

1. Eligibility Program Transition. SRPM Holena informed the Board that Clint Moll, one of the five eligibility technicians, has resigned. On 2/8, the office moved from a caseload system to a pull system in which each technician is assigned rotating tasks. This change has improved timeliness and customer service, and she is hopeful that it will assist with the retention of employees. HHSD Reynolds stated that this change also appears to have resulted in improved teamwork.
2. HHS Building Design Process. HHSD Reynolds is working with Facilities and Grounds Manager John Cattles on the redesign of her department's physical layout. After the changes have been made, the hallway will be utilized for waiting and reception, there will be keycard access on the south side of the building, and the main entry will be on the west side of the building. The redesign will also create some common storage space, and some part-time employees will share work spaces. She hopes to have a final draft plan completed by the end of the month.
3. Strategic Planning. HHSD Reynolds indicated that the revised strategic business plan was nearing completion. The main goals will focus on community health and the integration between Public Health and Human Services. She will provide a full update during the June meeting.
4. Interviewing for the Consumer Protection Agency. HHSD Reynolds indicated that there was a good applicant pool select from and that four finalists would be interviewed before the end of the week. Restaurant license fees and State funding will cover a portion of the cost for this position.

**LEGISLATIVE UPDATE:** HHSD Reynolds called into the recent Colorado Counties, Inc. (CCI) meeting, and she provided these highlights to the Board:

1. Retail Food Establishment Licensure and Inspection; HB 16-1401. HHSD Reynolds stated that there was lengthy discussion about this issue at the recent meeting, and that CCI will likely oppose it unless it is amended.
2. 2016-2017 Long Appropriation Bill; HB 16-1405. HHSD Reynolds stated that this bill still includes funding for an additional 100 caseworkers for child welfare, but the details about how those will be distributed between all Colorado counties have not been released.
3. Child Protection Ombudsman Clean-up Bill; SB 16-013. HHSD Reynolds stated that CCI is opposing this bill, which she feels is appropriate.

**NEXT MEETING:** The next meeting was scheduled for June 21, 2016.

**ADJOURN: Moved** by Commissioner Swenson, seconded by Commissioner Houck to adjourn the meeting. Chairperson Chamberland adjourned the meeting at 10:57 am.

Minutes Prepared By:

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Katherine Haase, Clerk to the Board

Minutes Approved June 21, 2016:

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Phil Chamberland, Chairperson