AGENDA ITEM or FINAL CONTRACT REVIEW SUBMITTAL FORM

Agenda Item: Gunnison County Strategic Performance Update; Comm

Action Requested: Discussion

Parties to the Agreement:

Term Begins: **Term Ends:** **Grant Contract #:**

Summary:

Please see the attached reports.

Fiscal Impact: N/A

Submitted by: Katherine Haase **Submitter's Email Address:** khaase@gunnisoncounty.org

Finance Review: ○ Required ◉ Not Required

Comments:

Reviewed by: Discharge Date:

County Attorney Review: ○ Required ◉ Not Required

Comments:

Reveiwed by: Discharge Date: Certificate of Insurance Required

Yes ○ No ○

County Manager Review:

Comments:

Reveiwed by: GUNCOUNTY1\mbirnie Discharge Date: 10/20/2017

○ Consent Agenda ○ Regular Agenda ○ Worksession Time Allotted: 30

Agenda Date: 10/24/2017

Revised April 2015

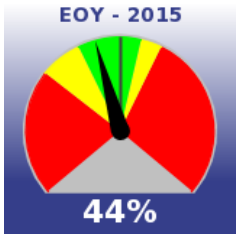
BOCC Update - Land Use Review / Development Review

Purpose Statement	The purpose of the Development Review Activity is to provide permit review and inspection services to permit applicants and the community so they can efficiently obtain their permits to complete projects consistent with County codes and regulations.

Performance Measures

Result :

Percentage of respondents to the biennial Citizen Survey who indicate that land use, planning and zoning services offered by Gunnison County are good or excellent.



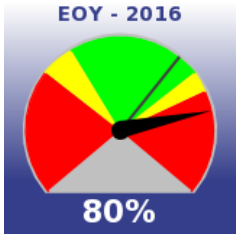
Performance Narrative:

Result • Percent • Annually YTD: 44% EOY: 44%

Low Alarm	Low Warn	Target	High Warn	High Alarm
30%	40%	50%	55%	60%

Year	EOY	YTD	EOY*
2012	37%	37%	37%
2013	44%	44%	44%
2014	44%	44%	44%
2015	44%	44%	44%
2016			
2017			

Percentage of customers responding to the department's satisfaction survey who indicate that Gunnison County planning and permitting processes are efficient, fair and proactive.



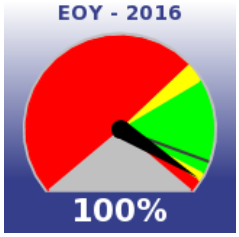
Performance Narrative:

Result • Percent • Annually YTD: 80% EOY: 80%

Low Alarm	Low Warn	Target	High Warn	High Alarm
30%	38%	65%	70%	75%

Year	EOY	YTD	EOY*
2014	76.9%	76.9%	76.9%
2015	81.8%	81.8%	81.8%
2016	80%	80%	80%
2017			

Percentage of all completed building and ISDS permits that are processed (approved or denied) within three weeks of submittal.



Performance Narrative:

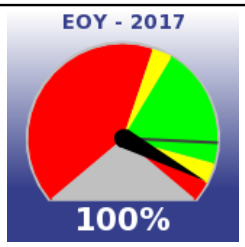
Result • Percent • Annually YTD: 100% EOY: 100%

Low Alarm	Low Warn	Target	High Warn	High Alarm
70%	75%	95%	98%	100%

Year	EOY	YTD	EOY*
2014	100%	100%	100%
2015	100%	100%	100%
2016	100%	100%	100%
2017			

generated by MFR Live - a Managing Results Product © 2010-2014

Percentage of requests for building and ISDS inspections that are provided within 48 hours of the requested time.



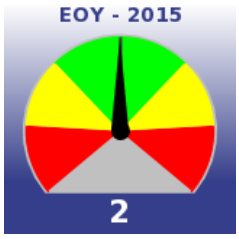
Performance Narrative:

Result • Percent • Quarterly YTD: 100% EOY: 100%

Low Alarm	Low Warn	Target	High Warn	High Alarm
60%	65%	90%	95%	100%

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014	100%	100%	100%	100%	100%	100%
2015	100%	100%	100%	100%	100%	100%
2016	100%	100%	100%	100%	100%	100%
2017	100%	100%	100%		100%	100%

Minimum number of new ideas to improve the development review process within six months of conducting an annual review/critique of major development applications processed over the last year.



Performance Narrative: The Planning Commission approved removing the 650 Sq. Ft. minimum for a residence regulation. They also approved removing the LPIP process.

Result • Number • Annually YTD: 2 EOY: 2

Low Alarm	Low Warn	Target	High Warn	High Alarm
0	1	2	3	4

Year	EOY	YTD	EOY*
2014			
2015	2	2	2
2016			
2017			

Percentage of written complaints that are responded to within five working days of the complaint.

Performance Narrative:

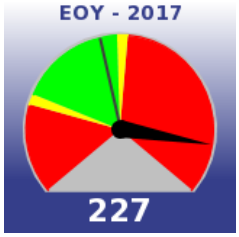
Result • Percent • Quarterly YTD: 100% EOY: 100%

Low Alarm	Low Warn	Target	High Warn	High Alarm
70%	75%	98%	99%	100%

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014		100%	100%	100%	100%	100%
2015	100%	100%	100%	100%	100%	100%
2016	100%	100%	100%	100%	100%	100%
2017	100%	100%	100%		100%	100%

Output :

Number of new building permit applications that received a final decision.



Performance Narrative:

Output • Number • Quarterly YTD: 148 EOY: 227

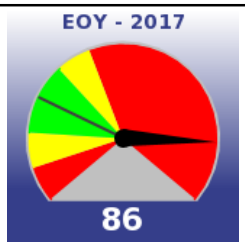
Low Alarm	Low Warn	Target	High Warn	High Alarm
95	100	142	150	155

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014	9	51	55	26	141	141
2015	13	66	57	28	164	164

generated by MFR Live - a Managing Results Product © 2010-2014

2016	10	68	67	24	169	169
2017	15	59	74		148	227

Number of ISDS permit applications that received a final decision.



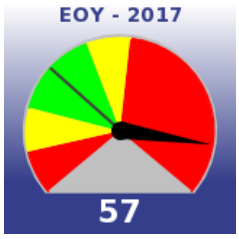
Performance Narrative:

Output • Number • Quarterly YTD: 51 EOY: 86

Low Alarm	Low Warn	Target	High Warn	High Alarm
40	45	50	55	60

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014	2	25	20	11	58	58
2015	8	17	16	6	47	47
2016	5	21	23	9	58	58
2017	2	11	38		51	86

Number of Land Use Change permit applications that received a final decision.



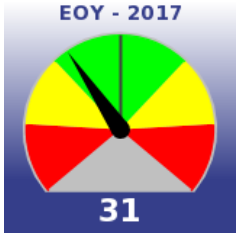
Performance Narrative:

Output • Number • Quarterly YTD: 39 EOY: 57

Low Alarm	Low Warn	Target	High Warn	High Alarm
20	25	30	35	40

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014	7	17	11	3	38	38
2015	5	26	9	5	45	45
2016	14	25	6	7	52	52
2017	3	23	13		39	57

Number of meetings of boards and commissions administered by the department.



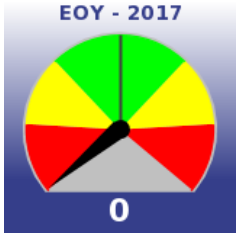
Performance Narrative: Number of meetings for PC, EH, BOA, and Wildlife Committee/Sage Grouse Strategic

Output • Number • Quarterly YTD: 24 EOY: 31

Low Alarm	Low Warn	Target	High Warn	High Alarm
25	30	35	40	45

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014	9	9	5	5	28	28
2015	11	10	8	7	36	36
2016	5	9	5		19	25
2017	9	8	7		24	31

Number of joint meetings conducted between the Planning Commission and Board of County Commissioners, as directed by those two bodies.



Performance Narrative:

Output • Number • Quarterly YTD: 0 EOY: 0

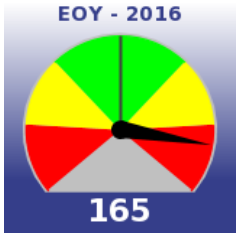
Low Alarm	Low Warn	Target	High Warn	High Alarm
1	2	3	4	5

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014	0	1	0	1	2	2
2015	0	1	0	0	1	1
2016	0	0	0	0	0	0
2017	0	0	0		0	0

Demand :

generated by MFR Live - a Managing Results Product © 2010-2014

Number of new building permits decisions expected to be requested.



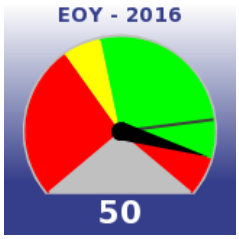
Performance Narrative:

Demand • Number • Annually YTD: 165 EOY: 165

Low Alarm	Low Warn	Target	High Warn	High Alarm
122	132	142	152	162

Year	EOY	YTD	EOY*
2014	57	57	57
2015	141	141	141
2016	165	165	165
2017			

Number of planning permits expected to be requested.



Performance Narrative: As part of budget process for following year based on Innoprise data

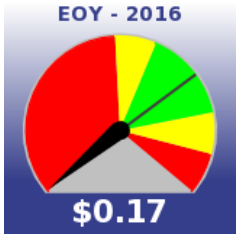
Demand • Number • Annually YTD: 50 EOY: 50

Low Alarm	Low Warn	Target	High Warn	High Alarm
20	25	45	40	50

Year	EOY	YTD	EOY*
2014	43	43	43
2015	45	45	45
2016	50	50	50
2017			

Efficiency :

Number of issued permits per staff member.



Performance Narrative:

Efficiency • Ratio • Annually YTD: $0.17 EOY: $0.17

Low Alarm	Low Warn	Target	High Warn	High Alarm
$25.00	$30.00	$36.00	$41.00	$46.00

Year	EOY	YTD	EOY*
2014			
2015			
2016	$0.17	$0.17	$0.17
2017			

Number of benchmark inspections and permits issued per staff member compared to similar jurisdictions.

Performance Narrative:

Efficiency • Ratio • Annually YTD: EOY:

Low Alarm	Low Warn	Target	High Warn	High Alarm

generated by MFR Live - a Managing Results Product © 2010-2014

Performance Report: Oil and Gas Permitting

BOCC Update - Land Use Review / Oil & Gas Permitting

Purpose Statement	The purpose of the Oil and Gas Permitting Activity is to provide permanent review and inspection services to permit applicants and the community so they can obtain their permits and complete their projects in compliance with County Oil and Gas Regulations.

Performance Measures

Result :

Percentage of applications for oil and gas operations that are reviewed for completeness within 10 working days.

Performance Narrative:

Result • Percent • Quarterly YTD: 100% EOY: 100%

Low Alarm	Low Warn	Target	High Warn	High Alarm
95%	96%	98%	99%	100%

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2012						
2013						
2014	100%			100%	100%	100%
2015	100%	100%		100%	100%	100%
2016	100%	100%			100%	100%
2017	100%	100%			100%	100%

Percentage of limited-impact permit applications that receive decisions within 30 calendar days.

Performance Narrative:

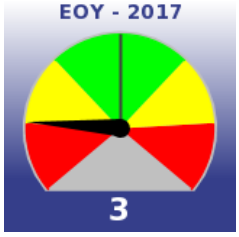
Result • Percent • Quarterly YTD: 100% EOY: 100%

Low Alarm	Low Warn	Target	High Warn	High Alarm
96%	97%	98%	99%	100%

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2012						
2013						
2014	100%			100%	100%	100%
2015	100%	100%		100%	100%	100%
2016	100%	100%			100%	100%
2017	100%	100%			100%	100%

Output :

Number of applications that received final decisions.



Performance Narrative:

Output • Number • Quarterly YTD: 2 EOY: 3

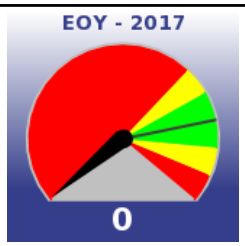
Low Alarm	Low Warn	Target	High Warn	High Alarm
3	4	5	6	7

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2012						
2013						
2014	2				2	8

generated by MFR Live - a Managing Results Product © 2010-2014

2015	2	1	0	1	4	4
2016	1	1	0		2	3
2017	0	2	0		2	3

Number of inspections completed.



Performance Narrative:

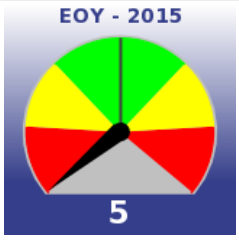
Output • Number • Monthly YTD: 0 EOY: 0

Low Alarm	Low Warn	Target	High Warn	High Alarm
10	11	12	13	14

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	EOY*
2012														
2013														
2014														
2015	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2016	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2017	0												0	0

Demand :

Number of application decisions expected to be requested.



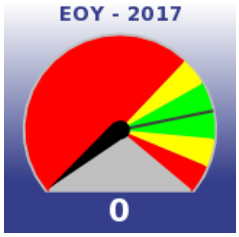
Performance Narrative:

Demand • Number • Monthly YTD: 5 EOY: 5

Low Alarm	Low Warn	Target	High Warn	High Alarm
6	7	8	9	10

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	EOY*
2012														
2013														
2014														
2015	0	2	0	0	0	1	0	0	0	0	2	0	5	5
2016														
2017														

Number of inspections expected to be requested.



Performance Narrative:

Demand • Number • Monthly YTD: 0 EOY: 0

Low Alarm	Low Warn	Target	High Warn	High Alarm
10	11	12	13	14

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	EOY*
2012														
2013														
2014														
2015														
2016	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2017	0												0	0

Efficiency :

Cost per application decision.

generated by MFR Live - a Managing Results Product © 2010-2014

Performance Narrative:

Efficiency • Ratio • Monthly

YTD: EOY:

Low Alarm	Low Warn	Target	High Warn	High Alarm

generated by MFR Live - a Managing Results Product © 2010-2014

BOCC Update - Smart Growth Professional Services / Long-Range Planning and Projects

Purpose Statement	The purpose of the Long-range Planning and Projects Activity is to provide professional consulting, facilitation and policy services to the County to create a high-performing, prosperous and interconnected community.

Performance Measures

Result :

An economic indicators report will be completed in 2014 as a first step to measuring a high-performing community.

Performance Narrative: The first Economic Indicators Report was completed in 2014. As part of OVPP, the State of the Valley Report was completed in 2016. An annual State of the Valley Report is planned as part of OVPP implementation.

Result • Number • Monthly YTD: 1 EOY: 1

Low Alarm	Low Warn	Target	High Warn	High Alarm
		1		

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	EOY*
2012														
2013														
2014														
2015	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2016	0	0	0	0	1	0	0	0	0	0	0	0	1	1
2017														

The County will cooperatively develop an intern program for WSCU students.

Performance Narrative: This has not been completed or initiated by Comm. Dev. In 2017 we could explore the need for this in cooperation with WSCU.

Result • Number • Monthly YTD: 0 EOY: 0

Low Alarm	Low Warn	Target	High Warn	High Alarm
		1		

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	EOY*
2012														
2013														
2014														
2015														
2016	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2017														

Percentage of strategic results outlined in the BOCC Strategic Plan that Community Development is responsible for leading are, and are due, are complete.

Performance Narrative: CED Dept. submitted necessary information for all strategic results that we are responsible for or completed the strategies. Some strategies (implementation of transportation improvement fee) have not been implemented as of today but information and/or resources have previously been submitted to BOCC.

Result • Percent • Monthly YTD: 100% EOY: 100%

Low Alarm	Low Warn	Target	High Warn	High Alarm
		100%		

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	EOY*
2012														
2013														
2014														

generated by MFR Live - a Managing Results Product © 2010-2014

2015														
2016												100%	100%	100%
2017														

Minimum number of additional proactive projects (i.e., new regulations for Amendment 64, new economic indicators report) completed to the County Manager's satisfaction.

Performance Narrative: CED completed OVPP process in 2016, along with development of broadband plan.

Result • Number • Monthly YTD: 2 EOY: 24

Low Alarm	Low Warn	Target	High Warn	High Alarm
		2		

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	EOY*
2012														
2013														
2014														
2015														
2016												2	2	24
2017														

Output :

Number of additional proactive projects completed.

Performance Narrative: CED initiated trails planning project and received technical assistance grant from National Park Service. A planning fellow has been hired to assist in completion of a baseline trails report. CED submitted a prize nomination to the Robert Wood Johnson Foundation for a $25k Culture of Health Prize and also submitted a nomination to the American Planning Association for an Economic Development Planning award. CED has also supported the development of the Gunnison Valley Health and Wellness Guide that was released in November.

Output • Number • Monthly YTD: EOY:

Low Alarm	Low Warn	Target	High Warn	High Alarm
		2		

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	EOY*
2012														
2013														
2014														
2015														
2016														
2017														

Demand :

Number of consulting services (minimum) expected to be requested.

Performance Narrative: CED has provided consulting advice to Crested Butte South Property Owners Association and Gunnison Country Chamber of Commerce.

Demand • Number • Annually YTD: 2 EOY: 2

Low Alarm	Low Warn	Target	High Warn	High Alarm
		2		

Year	EOY	YTD	EOY*
2012			
2013			
2014			
2015			
2016	2	2	2
2017			

generated by MFR Live - a Managing Results Product © 2010-2014

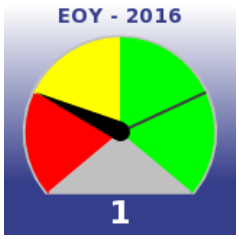
BOCC Update - Smart Growth Professional Services / Codes and Regulation Oversight

Purpose Statement	The purpose of the Codes and Regulation Oversight Activity is to provide code and regulation services to the community so they can efficiently promote and maintain the economy, environment, public health, safety and welfare consistent with community values.

Performance Measures

Result :

Annual recommendations to the applicable decision making body for improvements to both Master Plans, Land Use Regulations, ISDS regulations and Oil and Gas Regulations to improve the implementation of county goals and efficiency in the development review process for our customers.



Performance Narrative: ?

Result • Number • Annually YTD: 1 EOY: 1

Low Alarm	Low Warn	Target	High Warn	High Alarm
1	3	5		

Year	EOY	YTD	EOY*
2012			
2013			
2014	5	5	5
2015	3	3	3
2016	1	1	1
2017			

Output :

Number of amendments completed.

Performance Narrative: There were no amendments to the LUR in 2016. We expect there to be several amendments in 2017, including to the sign code after Supreme Court ruling last year that disallowed restrictions or exemptions based on sign content.

Output • Number • Monthly YTD: 0 EOY: 0

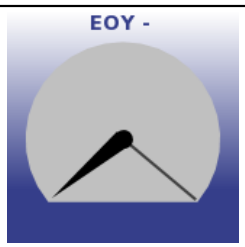
Low Alarm	Low Warn	Target	High Warn	High Alarm
		2		

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	EOY*
2012														
2013														
2014														
2015														
2016	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2017														

Demand :

Number of amendments expected to be proposed.

generated by MFR Live - a Managing Results Product © 2010-2014



Performance Narrative:

Demand • Number • Annually YTD: EOY:

Low Alarm	Low Warn	Target	High Warn	High Alarm
		2		

Year	EOY	YTD	EOY*
2012			
2013			
2014			
2015			
2016			
2017			

Efficiency :

Cost per amendment considered by applicable board.

Performance Narrative:

Efficiency • Ratio • Annually YTD: EOY:

Low Alarm	Low Warn	Target	High Warn	High Alarm

Year	EOY	YTD	EOY*
2012			
2013			
2014			
2015			
2016			
2017			

generated by MFR Live - a Managing Results Product © 2010-2014

Performance Report: Wildlife Conservation Activity

BOCC Update - Wildlife Conservation

Purpose Statement	The purpose of Wildlife Conservation Activity is to provide consulting, plan review,coordination and education services to County residents, developers and government entities so they can achieve their objectives while minimizing their impacts on wildlife in Gunnison County.

Performance Measures

Result :

Percentage of Land Use Change permit applications that are reviewed and analyzed for impact on sage grouse within five days.

Performance Narrative:

Result • Percent • Monthly YTD: 100% EOY: 100%

Low Alarm	Low Warn	Target	High Warn	High Alarm
		90%		

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	EOY*
2012	0%	100%	75%	90%	100%	80%	100%	100%	83.3%	100%	80%		86.4%	86.4%
2013	50%		100%	60%	100%	87.5%	100%	87.5%	60%	77.8%	100%	100%	83.1%	83.1%
2014	100%	100%		88.9%	66.7%	100%	64.7%	100%	91.7%	87.5%			82.5%	82.5%
2015	16.7%	100%	80%	81.2%	0%	60%	66.7%	83.3%	50%	40%	40%	0%	58.2%	58.2%
2016			100%	66.7%	0%								15.9%	16.9%
2017		100%	100%	100%	100%	100%	100%	100%	100%				100%	100%

Percentage of all species of special concern monitored for listing status, potential impacts to Gunnison County and the possible need for County intervention in order to help preclude the need for the species to be listed as endangered.

Performance Narrative:

Result • Percent • Annually YTD: 100% EOY: 100%

Low Alarm	Low Warn	Target	High Warn	High Alarm
		100%		

Year	EOY	YTD	EOY*
2012	100%	100%	100%
2013	100%	100%	100%
2014	100%	100%	100%
2015	100%	100%	100%
2016	100%	100%	100%
2017			

Output :

Number of Land Use Permit Applications Reviewed for Impact on Sage Grouse

Performance Narrative:

Output • Number • Monthly YTD: 6 EOY: 9

Low Alarm	Low Warn	Target	High Warn	High Alarm

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	EOY*
2012	1	1	4	10	1	5	2	5	6	4	5	0	44	44
2013	4	0	3	5	6	8	8	8	5	9	2	1	59	59
2014	1	2	0	9	6	6	17	2	12	8	0	0	63	63

generated by MFR Live - a Managing Results Product © 2010-2014

2015	6	1	5	16	3	5	6	6	8	5	5	1	67	67
2016	0	0	3	12	2	6	7	7	3	1	1		42	46
2017	0	0	0	1	2	0	2	0	1				6	9

Number of units of administrative support for Sage Grouse Strategic Committee and subcommittee meetings.

Performance Narrative:

Output • Number • Monthly YTD: 12 EOY: 19

Low Alarm	Low Warn	Target	High Warn	High Alarm

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	EOY*
2012	8	8.2	8	8	3.5	5.5	3	5	0	0	6.5	10	65.7	66
2013	10	12	7	10	10	7	5	6	6	2			75	85
2014	5	0	0	5	5	5	5	5	5	5	5	5	50	50
2015	10	9	10	8	10	0	8	9	10	0	0	0	74	74
2016	0	0	10	0	10	5	0	10	0	0	10		45	50
2017	0	1	1	0	3	0	0	3	4				12	19

Demand :

Number of Land Use Permit Applications Expected to be Reviewed for Impact on Sage Grouse

Performance Narrative:

Demand • Number • Annually YTD: 56 EOY: 56

Low Alarm	Low Warn	Target	High Warn	High Alarm
		60		

Year	EOY	YTD	EOY*
2012			
2013			
2014			
2015			
2016			
2017			

Number of units (each unit equals two hours) of administrative support expected for Sage Grouse Strategic Committee and subcommittee meetings.

Performance Narrative:

Demand • Number • Annually YTD: 50 EOY: 50

Low Alarm	Low Warn	Target	High Warn	High Alarm
		70		

Year	EOY	YTD	EOY*
2012			
2013			
2014	50	50	50
2015	74	74	74
2016	50	50	50
2017	50	50	50

generated by MFR Live - a Managing Results Product © 2010-2014

Gunnison County – Managing for Results

Strategic Business Plan
Community Development Department
Updated January 22, 2016

Gunnison County Vision Statement	Gunnison County cherishes its sense of community and place. We strive to preserve and promote the well-being of the County's citizens, natural environment and rural character. We will deliver services and set standards that reflect our values and preserve our unique quality of life for present and future generations to enjoy.
Department Mission	The mission of the Community Development Department is to provide land use planning, economic development, building and on-site waste water treatment services to property owners, developers and all community members so they can achieve a high quality of life and a safe built environment.
Issue Statements	1. As the demand for natural resources extraction increases, combined with the community's interest in protecting the environment, the necessity for clear regulations, efficient permitting processes, and rigorous enforcement will continue to evolve. 2. The Community Development Department will need to balance its resources on development review and proactive long range projects. 3. To maintain adequate resources in the development review process, we need to monitor the steady increase in development applications to ensure a high quality customer service experience. 4. The continued permanent elimination and fragmentation of wildlife habitat in the county will, if not addressed, result in more restrictive federal regulation with more wildlife listed as Endangered Species and further restriction on the use of private lands; and 5. The listing of additional species as endangered could negatively impact the economy of the County and, if not addressed, could result in further federal regulation and land use management by other governmental entities outside of the County.
Department Strategic Results	1. Proactive Consulting/Long-range Planning: • By January 2017, successfully complete all strategic results outlined in the BOCC Strategic Plan that Community Development is responsible for leading and are due; • By January 2018, Gunnison County, the City of Gunnison and the Town of Crested Butte will update their respective 3-mile plans; and • By 2020, Gunnison County residents' income will equal the state per capita income. 2. Development Review Code: • By December 2016, make recommendations to the applicable decision making body for improvements to both Long Range Plans,, Land Use Regulations, building codes, OWTS regulations and Oil and Gas Regulations to improve the implementation of county goals and efficiency in the development review process for our customers. 3. Customer Satisfaction: • By January 2017, at least 65% of respondents to the department's satisfaction survey will indicate that Gunnison County planning and permitting processes are efficient, fair and proactive; and • By December 2017, at least 50% of respondents to the biennial Citizen Survey will indicate that land use, planning and zoning services offered by Gunnison County are good or excellent. 4. Wildlife Conservation: • By 2015, the goals listed in the Gunnison County Sage-Grouse Conservation Action Plan will be accomplished;

	• 100% of all species of special concern will be monitored for listing status, potential impacts to Gunnison County and the possible need for County intervention in order to help preclude the need for the species to be listed as endangered; and • 100% of all requests from government entities for assistance with leveraging grant funds to support the implementation of wildlife habitat improvement programs will be given consideration and assistance.
Department Manager	Community Development Director Russ Forrest
Department MFR Live Point of Contact	Community Development Department Services Manager Beth Baker
Program / Activity Structure	Land Use Review / Development Review Land Use Review / Oil and Gas Permitting Smart Growth Professional Services / Long-range Planning and Projects Smart Growth Professional Services / Codes and Regulation Oversight Wildlife Conservation / Wildlife Conservation

Program	**Land Use Review**
Program Purpose Statement	The purpose of the Land Use Review Program is to provide development review, oil and gas and sage-grouse habitat permit review and inspection services to permit applicants and the community so they can efficiently obtain their permits and maintain a high-quality natural and built environment consistent with County codes and regulations.
Program Key Results	• 50% of respondents to the biennial Citizen Survey indicate that land use, planning services offered by Gunnison County are good or excellent; • 65% of customers who respond to the department's satisfaction survey indicate that Gunnison County planning and permitting processes are efficient, fair and proactive; • 2 (minimum) new ideas to improve the development review process within six months of conducting an annual review/critique of development applications processed over the last year; and • 100% of limited-impact oil and gas permit applications receive decisions within 30 calendar days.
Program Manager	Community Development Director Russ Forrest
Activity	Development Review
Activity Purpose Statement	The purpose of the Development Review Activity is to provide permit review and inspection services to permit applicants and the community so they can efficiently obtain their permits to complete projects consistent with County codes and regulations.
Services that Comprise the Activity	• Building Permits • Application and Plan Reviews • Land-use Permits • Oil and Gas Permits • Board and Commission Support Services • OWTS Permits • Sage Grouse Reviews • Building Inspections • Conflict and Regulatory Violation Resolutions • Continuous Improvement of the Development Review Process
Activity Performance Measures (Measure & Target)	<u>Result Measures:</u> • 50% of respondents to the biennial Citizen Survey indicate that land use, planning services offered by Gunnison County are good or excellent; • 65% of customers who respond to the department's satisfaction survey indicate that Gunnison County planning and permitting processes are efficient, fair and proactive; • 95% of all completed building and OWTS permits are reviewed within three weeks of submittal; • 90% of requests for building and OWTS inspections are provided within two working days of the requested time unless scheduled ahead of time with the applicant;

	• 2 (minimum) new ideas to improve the development review process within six months of conducting an annual review/critique of development applications processed over the last year; and • 100% of written complaints are responded to within five working days of the complaint. Output Measures: • 3 Marijuana License Applications; • 160 new building permit applications received a final decision; • 45 OWTS permit applications received a final decision; • 60 Land Use Change permit applications received a final decision; • 34 meetings of boards and commissions administered by the department; and • 2 joint meetings conducted between the Planning Commission and Board of County Commissioners, as directed by those two bodies. Demand Measures: • 142 new building permits decisions expected to be requested; and • 32 planning permits expected to be requested. Efficiency Measures: • # of issued permits per staff member.
Activity	Oil and Gas Permitting
Activity Purpose Statement	The purpose of the Oil and Gas Permitting Activity is to provide permanent review and inspection services to permit applicants and the community so they can obtain their permits and complete their projects in compliance with County Oil and Gas Regulations.
Services that Comprise the Activity	• Pre-application Permits • Oil and Gas Permits • Oil and Gas Inspections (in cooperation with COGCC)
Activity Performance Measures (Measure & Target)	Result Measures: • 100% of applications for oil and gas operations are reviewed for completeness within 10 working days; and • 100% of limited-impact permit applications receive decisions within 30 calendar days. Output Measures: • 8 applications received final decisions. Demand Measures: • 8 application decisions expected to be requested. Efficiency Measures: • Cost per application decision.

Program	**Smart Growth Professional Services**
Program Purpose Statement	The purpose of the Smart Growth Professional Services Program is to provide professional consulting, facilitation and code-development services to both Gunnison County residents and the County organization to create a high performing, prosperous and interconnected community.
Program Key Results	• 100% of strategic results outlined in the BOCC Strategic Plan that Community Development is responsible for leading are, and are due, are complete; • Annual recommendations to the applicable decision making body for improvements to both Land Use Plans, Land Use Regulations, OWTS regulations and Oil and Gas Regulations to improve the implementation of county goals and efficiency in the development review process for our customers.
Program Manager	Community Development Director Russ Forrest
Activity	Long-range Planning and Projects
Activity Purpose Statement	The purpose of the Long-range Planning and Projects Activity is to provide professional consulting, facilitation and policy services to the County to create a high-performing, prosperous and interconnected community.
Services that Comprise the Activity	• Comprehensive and Master Planning Services • Economic Development Leadership Services • Environmental Sustainability Services

	• Facilitations • Community Policy Development
Activity Performance Measures (Measure & Target)	Result Measures: • An economic indicators report will be updated in 2017; • 100% of strategic results outlined in the BOCC Strategic Plan that Community Development is responsible for leading are complete based on the plan's time frame; and • Successfully complete the One Valley Prosperity Project and bring forward to BOCC for adoptions by December 1, 2016. Output Measures: • 2 proactive projects completed. Demand Measures: • 2 consulting services (minimum) expected to be requested. Efficiency Measures:
Activity	Codes and Regulation Oversight
Activity Purpose Statement	The purpose of the Codes and Regulation Oversight Activity is to provide code and regulation services to the community so they can efficiently promote and maintain the economy, environment, public health, safety and welfare consistent with community values.
Services that Comprise the Activity	• Amendments to International Codes, as Amended and Adopted by Gunnison County • Amendments to Gunnison County On-Site Waste Water Treatment Systems Regulations • Amendments to Gunnison County Land Use Resolution • Amendments to Gunnison County Special Development Project Regulations • Amendments to Gunnison County Regulations for Oil and Gas Operations • Amendments to Gold Basin Industrial Park Regulations • Amendments to Crested Butte South Special Area Regulations • Amendments to North Fork Valley Coal Regulations • Amendments to Gunnison Corridor Plan • Amendments to Geothermal Regulations
Activity Performance Measures (Measure & Target)	Result Measures: • Annual recommendations to the applicable decision making body for improvements to both Long Range Plans, Land Use Regulations, OWTS regulations and Oil and Gas Regulations to improve the implementation of county goals and efficiency in the development review process for our customers. Output Measures: • 2 amendments completed. Demand Measures: • 2 amendments expected to be proposed. Efficiency Measures:

Program	**Wildlife Conservation**
Program Purpose Statement	The purpose of the Wildlife Conservation Program is to provide consulting, plan review, coordination and education services to County residents, developers and government entities so they can achieve their objectives while minimizing their impacts on wildlife in Gunnison County.
Program Key Results	• 100% of all species of special concern will be monitored for listing status, potential impacts to Gunnison County and the possible need for County intervention in order to help preclude the need for the species to be listed as endangered.
Program Manager	Gunnison County Wildlife Conservation Coordinator Jim Cochran
Activity	**Wildlife Conservation**
Activity Purpose Statement	The purpose of Wildlife Conservation Activity is to provide consulting, plan review, coordination and education services to County residents, developers and government

	entities so they can achieve their objectives while minimizing their impacts on wildlife in Gunnison County.
Services that Comprise the Activity	• Wildlife Consultation Services • Facilitation Services • Memorandum of Understanding (MOU) Agreements • Wildlife Public Education presentations • Strategic Committee meetings • Governmental Coordination Services • Federal Monitoring on Sage Grouse and Other Species • Land Use Reviews on Sage Grouse Habitat • Regulation Reviews and Recommendations • Federal Grazing Permit Reviews • Habitat Conservation Plans • Website Information • Brochures and Press Releases • Reports
Activity Performance Measures (Measure & Target)	<u>Result Measures:</u> • 90% of Land Use Change Permit applications are reviewed and analyzed for impact on sage grouse within five days; and • 100% of all species of special concern will be monitored for listing status, potential impacts to Gunnison County and the possible need for County intervention in order to help preclude the need for the species to be listed as endangered. <u>Output Measures:</u> • 60 Land Use Change Permit applications reviewed for impact on sage grouse; and • # of units (each unit equals two hours) of administrative support for Sage Grouse Strategic Committee and subcommittee meetings. <u>Demand Measures:</u> • 60 Land Use Change Permit Applications expected to be reviewed for impact on sage grouse; and • # of units (each unit equals two hours) of administrative support expected for Sage Grouse Strategic Committee and subcommittee meetings. <u>Efficiency Measures:</u>